

### **Original Receipt**

The original receipt is required for all returns and exchanges. If the purchase was billed to your Milford Communications account, then no receipt is required.

### **Return & Exchange Period**

- **30 days** for all products

Milford Communications reserves the right to deny any return or exchange

### **Non-Returnable Items**

Some items cannot be returned, including but not limited to:

- Labor
- Services
- Items that are damaged or abused
- Items that are missing accessories such as cords and cables
- Items where the original packaging is missing or damaged

### **Returns in Store**

All returns & exchanges must be done in a Milford Communications retail location.

1. Include all original packing materials, manuals and accessories.
2. Bring your original receipt, if applicable.
3. Bring a valid photo ID (driver's license, passport, etc.).

### **Refund Method**

Your refund will generally be in the same form as the original purchase. However, when the item was paid with cash, check or debit card in an amount greater than \$100.00, the refund will be in the form of a check mailed within 10 business days of the return.